



ATN EUROPE EOOD/LTD

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ATN UK - 01432 809960

RMA Policy and Repair Process for Customers located in the UK

1. ATN EUROPE LTD shall be liable for any discrepancies of the consumer goods with the sale contract, which is identified at the delivery of the goods and occurs within two years after such delivery even if it wasn't aware of the said discrepancy.

Commercial guarantee is any obligation assumed by the trader or the manufacturer to the User in addition to its obligation under the law to ensure compliance of the goods with the sale contract, to refund the amount paid or to replace or to remedy the goods or to provide another kind of service connected with the goods if they does not meet the specifications or possibly other requirements not connected with the compliance of the goods with the sale contract, specified in the application for provision of commercial guarantee or in the relevant advertising made at the time of conclusion or before the conclusion of the contract.

ATN EUROPE LTD shall issue and provide to the User with each delivery of goods subject to guarantee service an appropriate guarantee card with information about the goods and the guarantee terms as well as with all conditions of the provided commercial guarantee, if any.

The user may not refer to and will lose its rights under the provided Commercial guarantee:

- in case of a lost guarantee card;
- in case of an attempt to repair and to remedy the discrepancy by a person or a service shop which is not authorized by ATN EUROPE LTD.
- in case of damages caused by improper operation; in case of breach of the physical integrity of the product;
- in case of chemical, electrical and/ or other impact not connected with the normal operation of the product;

The commercial guarantee provided for the product does not cover components of the product with limited useful life (batteries, consumables, etc.) The guarantee service shall be carried out only in the service shops indicated on the